

The Effectiveness of Different Cloud Computing Models on Organizational Performance: An Analytical Study

Pankaj Agarwal,

Associate Professor, School of Management, Graphic Era Hill University, Dehradun
Uttarakhand India

DOI: 10.48047/jcdr.2021.12.02.95

Abstract

This analytical study investigates how different cloud computing architectures affect how well businesses perform. Cloud computing enables rapid access to a shared pool of computing resources, enabling efficient provisioning and distribution. The impact of several cloud deployment strategies, such as public, private, hybrid, and community clouds, on scalability and application/data migration is examined in the study. To comprehend the connection between cloud computing utilization, IT capabilities, and business value, the Resource-Based View theory is also used. The report emphasizes cloud computing's financial benefits, technological developments, and performance assessment prospects. Additionally, issues including information asymmetry, lack of differentiation, vendor lock-in, and security issues are addressed. Consideration is given to the application of cloud computing and its potential benefits in India, particularly for small and medium-sized organizations.

Key Words: - Cloud, Business, Impact, Performance, Financial, Security, Cloud Computing, Cloud and Business.

Introduction:

Fast, immediate access to a common pool of configurable computing assets, such as networks, storage devices, servers, apps, and services, is made possible by cloud computing. It makes it possible for these resources to be distributed and provisioned quickly with little management effort. The term "cloud computing" is used to describe both an application type and a platform (which includes the underlying infrastructure). (Flammini & Sisinni, 2014). Businesses can temporarily borrow software, platforms, or computer infrastructure from the cloud by using cloud computing. The cloud provider makes these services available to the public as network services. (Haag & Eckhardt, 2014).

A service is a tool that performs one or more functions and can be used in compliance with the provider's restrictions and policies as well as through an interface. A platform is a basic computer configuration with hardware components, an operating system, and possibly app

creation tools and user interfaces. Infrastructure refers to the underlying physical components required for a system to operate. Processors, storage, network hardware, and, in some cases, operating systems and database management systems, are some of these components in information systems. (Jula et al., 2014).

Cloud computing uses distributed information systems made up of virtual computers and storage technologies to enable remote access to computing services across a network. It provides an affordable way to satisfy organisational demands and accomplish goals. Public, private, hybrid, and community clouds are just a few of the different types of clouds that may be deployed, each of which caters to scalability and data and application migration. These numerous methods allow user services to be delivered in the cloud while meeting various needs and guaranteeing flexibility (Gangwar, 2017). Figure 1 shows the various benefits of Cloud Computing:

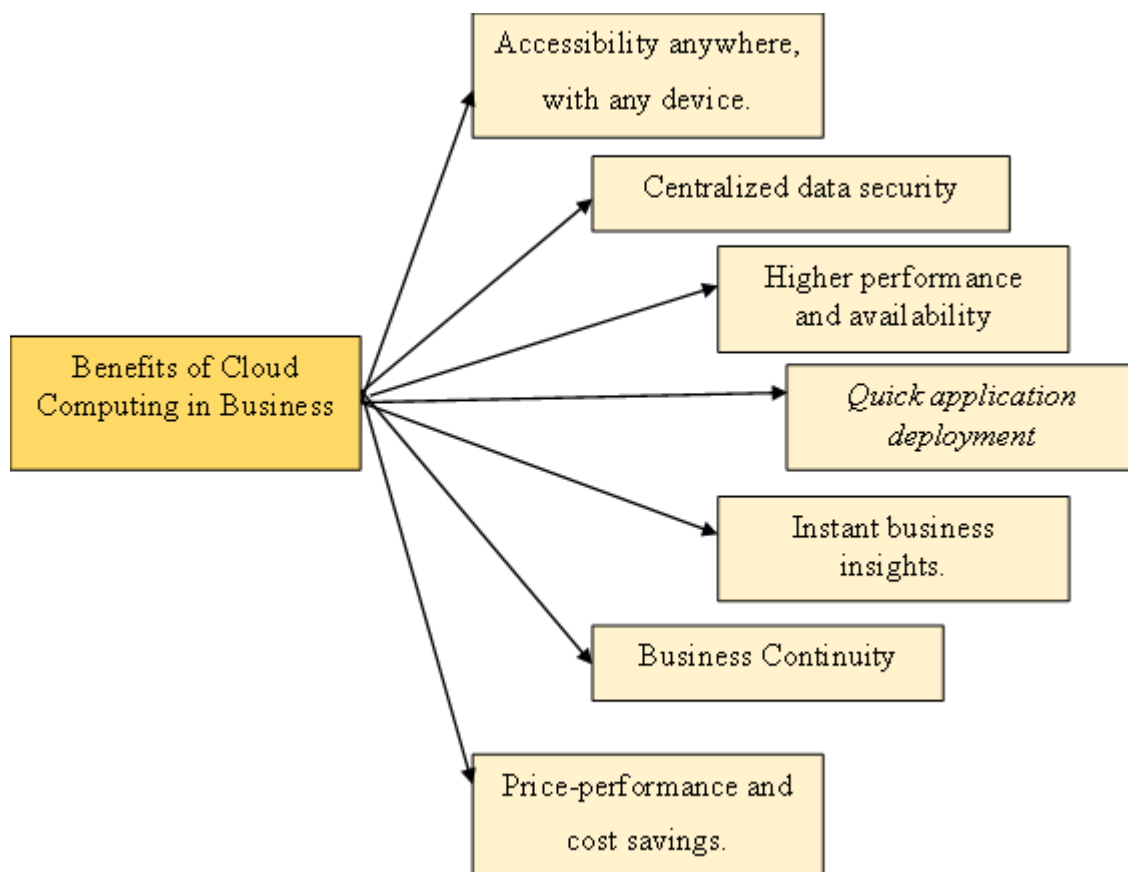


Figure 1 Benefits of Cloud Computing in Business

Three major contexts—the organisational context, the environmental context, and the technological context—have an impact on the firm's acceptance and implementation of technological advancements. The adoption of pertinent technologies, both new and old,

within the company is included in the technical context. The organisational context considers elements including the organization's size, scope, and the presence of underused assets. The term "environmental context" refers to outside variables affecting a company's operations, including its competitors and regulatory bodies. (Gangwar, 2017).

Literature Review:

Instead of using local servers to gather and manage data from applications on a cloud computing platform, remotely located servers are dynamically deployed and (re)configured to meet the demands at hand. Cloud computing also refers to software programmes that permit accessibility from afar via the Internet. Like the apps and online resources, we use every day, these cloud applications make use of vast data centres and robust servers. Performance on demand, demand elasticity, level of abstraction, service evaluation, pooling of resources, and network access are among the characteristics of cloud computing. (Flammini & Sisinni, 2014). Cloud computing gives enterprises the opportunity to quickly address their technological requirements to satisfy novel needs. It might lead to a variety of technological upheavals that would eventually affect many enterprises all around the world. Cloud computing enables the collection and delivery of enormous amounts of data without incurring significant costs or delays in data transfer (Chen, 2017).

The most prevalent type of cloud computing is referred to as public cloud, in which the cloud owner frequently provides public services via the Internet while complying with established guidelines, rules, and a set of fees. Most of the sophistications of a public cloud are prepared for a company or institution expressly through the creation and development of a private cloud. Because corporate firewalls are used, creating such a system might reduce security threats. Based on their shared needs, worries, and regulations, many organisations develop a community and share cloud computing, known as the community cloud model, for use by the community members' consumers. The support for enhanced security, savings in costs, and expenditure sharing between community members are the main advantages of a community cloud. Hybrid clouds, which integrate two or more distinct public, private, or community clouds, represent a whole new cloud paradigm. While requiring predefined or agreed-upon functionality to enable them to communicate with one another about interoperability and portability of applications and data, its constituent infrastructures must keep their distinctive features (Jula et al., 2014).

The Resource Based View (RBV) theory offers an analytical framework for connecting the use of cloud computing and business value, for evaluating IT capabilities, and for demonstrating how an organization's capacity to use IT to improve utility over the technology itself is related to business, competitors, and the public sector. It is used to research whether and how a firm's unique resources can improve profitability relative to other businesses in the same market. RBV theory underlines the investment exploitation that firms can have to build unique talents that boost a firm's overall cloud computing achievement. (Gangwar, 2017).

Because services on-demand may be customized, increased, and accessible via the Internet, cloud computing can result in significant financial advantages and prospects for businesses. Faster networking and Internet connectivity at a reasonable cost are also recognized with being made possible by the effectiveness of offering cloud computing resources. There are three different models available for cloud computing services: Software as a Service (SaaS), which is the main element where user-interactive applications are hosted, and Infrastructure as a Service (IaaS), which serves as the foundation of the cloud technology stack, are built upon each other to form the cloud computing stack. IaaS delivers infrastructure resources, PaaS offers a platform for creating and deploying apps, and SaaS enables users to access apps over the cloud. (Chen, 2017).

In the evolution of IT, the cloud is seen as the fifth generation, following mainframes, personal computers, client/server systems, and web services. It exemplifies a significant technological trend. Businesses today need cheaper, faster, and higher-quality IT services with better availability and security. Delivering on these demands, however, becomes difficult in data centres that are hampered by complexity, silos, and outmoded specialised design. Cloud computing provides a way around these challenges and satisfies the changing requirements of contemporary IT settings. In fact, cloud computing has several fantastic advantages that support meeting client needs. Cloud computing is adaptable, dependable, energy-efficient, and less expensive. Cloud users merely purchase what the CSP (Cloud Service Provider) (CSP) must provide; the CSP constructs the fundamental infrastructure and chooses the hardware and services. Additionally, the consumer uses the internet to access the staggering array of cloud-based resources. OpenStack is the most widely used cloud platform by businesses, while there are many cloud research communities and open-source platforms like Eucalyptus, OpenNebula, and OpenCyrrus. (El Alami et al., 2015).

Regardless of platform or location, computing incorporates the paradigm of on-demand software and hardware capabilities delivery to clients through distributed IT resources and networks. Improved resource optimisation is made possible by the cloud's dynamic resource allocation. The adoption and development of technologies like grid computing, distributed computing, web services, service-oriented architecture, utility computing, and hypervisors have aided in the development of cloud computing. These elements have helped cloud computing develop and become a revolutionary concept for IT service delivery. (Algrari, 2017).

The client-vendor relationship, longer-term contracts, and customized agreements geared to client needs distinguish traditional IT outsourcing from cloud computing. Contrarily, cloud computing has drawbacks such security issues and the customer's need to handle disaster recovery. While API customization may result in switching costs and vendor lock-in, uniform services lack uniqueness, limiting competitive advantage. Although public pricing is available, some cloud service providers prioritize financial gain over client benefits. These elements illustrate potential problems and things to think about while implementing cloud computing. (Vithayathil, 2017).

Cloud computing technology (CCT) has a straightforward, modern architecture that makes it simple to adopt. Cloud computing dramatically lowers capital expenditure levels for hardware and software in small- and medium sized organisations. Most software industries now have access to less resource-intensive means of obtaining the programmes they need to run their enterprises thanks to cloud computing. Another big advantage of using cloud for small businesses is that they do not pay for the resources they have not used. Vendors of cloud services offer the flexibility of making payments based on resource usage. (Attaran & Woods, 2019).

Performance measurement combined with the deployment of cloud computing enable an organization gain solid understanding of what it does well and take appropriate actions to tackle the difficulties they face by concentrating on its skill and vulnerability. Incentives are used by organisations to ensure that their staff collaborate as effectively as feasible. The most important lesson to learn from this is that an organisation shouldn't have any competing goals for achieving its key performance indicators (Sallehudin et al., 2018). Businesses are reporting benefits including quicker time to market and greater effectiveness of processes, as well as regional growth, greater team partnership, and improved customer service, as they

move more of their operations to the cloud. Even though the cloud claims to increase organisational flexibility and agility, many businesses find it difficult to develop a strategy for utilising and deploying cloud resources (Garrison et al., 2015).

In India, cloud computing is still a nascent concept and can be seen as a form of reverse outsourcing, where Indian businesses collaborate with or outsource work to large corporations. Small and medium-sized enterprises in India are the primary users of cloud services, as they face financial constraints and struggle to keep up with rapidly evolving technology. On the other hand, large organizations, despite having substantial investments in data centers and IT assets, are adopting a cautious approach, and observing the developments in the cloud computing space (Bharadwaj & Lal, 2012).

Conclusion:

In conclusion, this analytical study offers important new perspectives on how different cloud computing strategies affect organisational performance. It emphasises the necessity of resolving security, customization, and vendor lock-in while highlighting the advantages and difficulties involved with cloud adoption. The survey also emphasises how small and medium-sized businesses in India are increasingly adopting cloud computing, demonstrating its ability to satisfy technology needs and promote economic expansion. Overall, these findings offer insightful advice for businesses looking to use cloud computing to increase productivity and competitiveness.

References:

- Flammini, A., & Sisinni, E. (2014). Wireless Sensor Networking on the Internet of Things and Cloud Computing Era. *Procedia Engineering*, 87, 672–679.
- Haag, S., & Eckhardt, A. (2014). Organizational cloud service adoption: a scientometric and content-based literature analysis. *Journal of Business Economics*, 84(3), 407–440.
- Jula, A., Sundararajan, E., & Othman, Z. (2014). Cloud computing service composition: A systematic literature review. *Expert Systems with Applications*, 41(8), 3809–3824.
- Gangwar, H. (2017). Cloud computing usage and its effect on organizational performance. *Human Systems Management*, 36(1), 13–26.

- Chen, L. Y. (2017). Perceived risk and trust in the adoption of cloud computing services and their effects on organizational performance. *International Journal of Advanced Studies in Computers, Science and Engineering*, 6(5), 24.
- El Alami, A., Sadok, H., & Elhaoud, N. (2015). Cloud computing & the organizational performance Different approach of assessment. *International Conference on Cloud Technologies and Applications (CloudTech)*, 1-5.
- Vithayathil, J. (2017). Will cloud computing make the Information Technology (IT) department obsolete? *Information Systems Journal*, 28(4), 634–649.
- Algrari, A. Y. (2017). The impact of cloud-based information systems on organization's performance. *IOSR Journal of Computer Engineering (IOSR-JCE)*.
- Attaran, M., & Woods, J. (2019). Cloud computing technology: improving small business performance using the Internet. *Journal of Small Business & Entrepreneurship*, 31(6), 495–519.
- Sallehudin, H., Che Razak, R., Ismail, M., Md Fadzil, A. F., & Baker, R. (2018). Cloud Computing Implementation in The Public Sector: Factors and Impact. *Asia-Pacific Journal of Information Technology and Multimedia*, 07(02(02)), 27–42.
- Bharadwaj, S. S., & Lal, P. (2012). Exploring the impact of Cloud Computing adoption on organizational flexibility: A client perspective. *2012 International Conference on Cloud Computing Technologies, Applications and Management (ICCCTAM)*, 121-131.
- Garrison, G., Wakefield, R. L., & Kim, S. (2015). The effects of IT capabilities and delivery model on cloud computing success and firm performance for cloud supported processes and operations. *International Journal of Information Management*, 35(4), 377–393.